

CRITICAL INFORMATION SUMMARY

FIBRE1000



Service Description

Fibre1000 is a cost effective, yet flexible fibre-optic connectivity for business, offering symmetric 1000Mbps fibre connectivity from more than 2,000 buildings nationally to the TPG national business backbone with enterprise-grade capability. Fibre1000 is a product of the TPG/AAPT Carrier group available to clients of MY NET PTY LTD via our wholesale relationship with AAPT.

Minimum Service Term

Minimum service terms are solution specific and will be detailed on your Service Order(s).

Early Termination Charges

If you cancel the service before the end of your contract term, Early Termination Fees (ETF) will apply. You are required to pay 85% of the remaining contract value.

Monthly and Once-Off Charges

	Setup Charge	Monthly Charges	Example Total Minimum Cost (48 month contract)
Fibre1000	\$0 ex. GST	\$799 ex. GST	\$42,187.2 inc. GST
	\$0 inc. GST	\$878.90 inc. GST	

FAST Fibre can support up to four (4) AAPT services within the FAST Fibre access speed "envelope" including:

- IP-Line - Our enterprise-grade Internet access product with an Unlimited usage plan and managed router option
- e-Line (v3) - Secure business grade connectivity between two sites located within the same state
- e-LAN VPN - A flexible private networking solution for multi-site customers with complex requirements
- MPLS IP VPN - A comprehensive private networking solution for multi-site customers featuring 6 classes of service and extensive management options
- SIP Voice - From 2 to 100 sessions of feature-rich IP PBX connectivity with Included Value or usage-based call plans
- ISDN - From 2 to 30 channels of feature-rich TDM PBX connectivity with Included Value or usage-based call plans
- Partner Link private connectivity to a partner aggregation NNI (P-NNI) – including Microsoft Azure, Amazon Web Services, etc...

Customers can choose whether to use the entire FAST Fibre access speed for a single service (e.g. Unlimited Internet) or split it up between multiple services according to the customer's requirements. Each service is handed off to the customer via a dedicated 10/100/1000-BASE-T port on the AAPT Telecom NTU.

Feature	FAST Fibre On-Net features
Availability	AAPT lit buildings, Near-Net buildings, and a list of specific & approved off-net buildings (excludes Data Centres). Subject to Service Qualification
Access Network	AAPT MetroEthernet access
Access Type	Multi-Service
Number of Services Supported	Minimum 1 Maximum 4
Services Supported	IP-Line with flat-rate data plan IP-VPN (Single CoS or Multi(6) CoS) e-LAN (Single CoS or Multi(6) CoS) E-Line (v3) - TC2 Traffic Class Only SIP Trunking - PAYG, National IV & Premium IV plans ISDN - PAYG, National IV & Premium IV plans Partner Link - AWS, Azure, Local and National Data-centres
Bandwidth	Aggregate: 1000Mbps Per Service: Valid service bandwidths up to 1000Mbps Note: Services are provisioned at the ordered bandwidth and cannot burst
Aggregation	Intra-state Aggregation to an E-NNI
Service Availability Targets	99.95% Availability SLA backed by Outage Restoration targets with rebates
Target Service Delivery Service Level Agreement	On-Net building: 35 Business days Off-Net buildings: 55 Business days
Contract Term	24,36,48 Months